

Crowdsourcing, & Synthetron

Crowd-sourcing

Quid?

Term used to describe the process of **collecting ideas or opinions** based on the participation of a **large number of individuals**

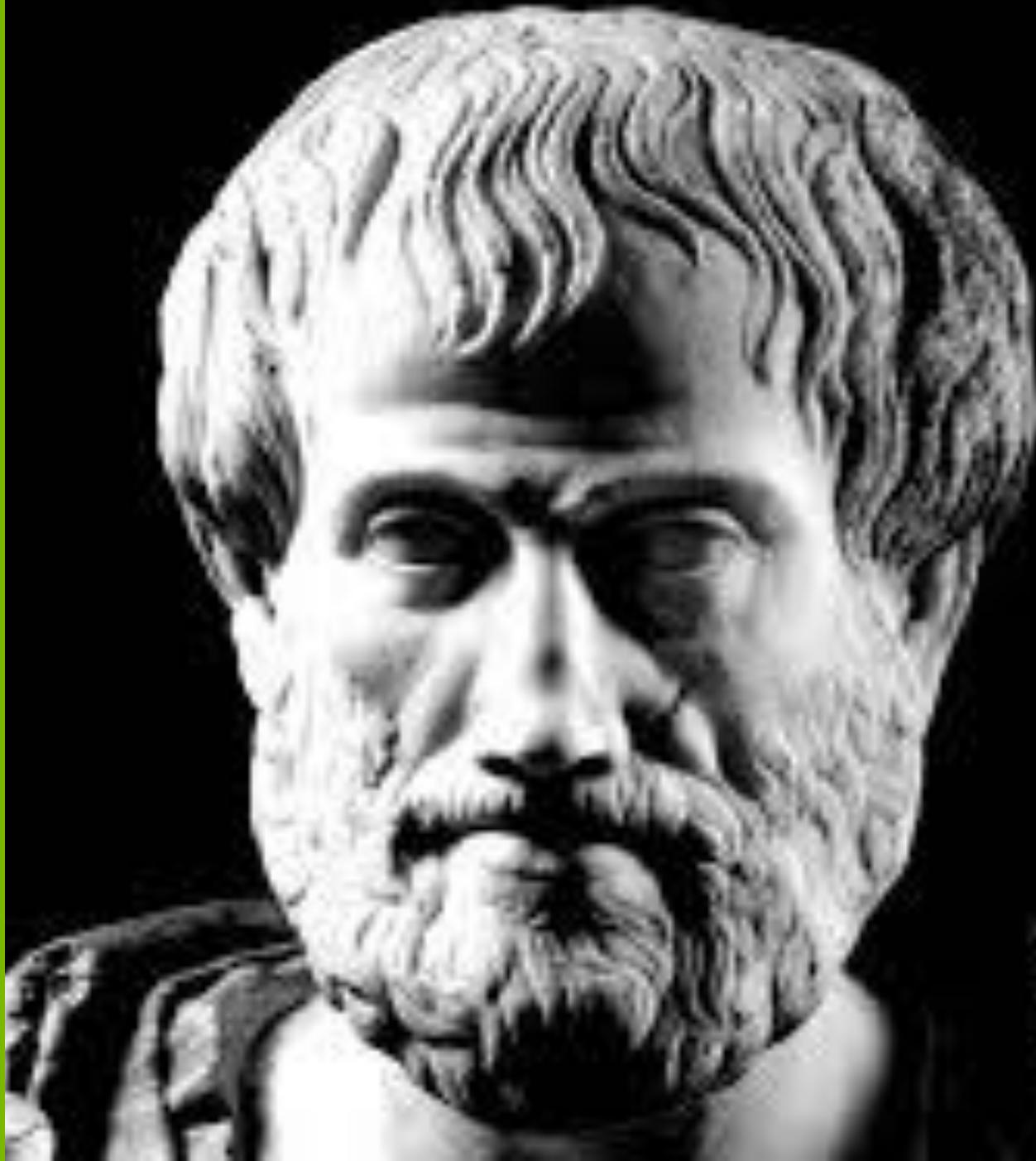
The objective is to capture the **collective intelligence** of a group of people (citizens, consumers, collaborators, experts, ...) for their skills, their knowledge, their ideas or their opinions

"Philosophy" = sharing knowledge or ideas within a group in a collaborative and interactive way will provide much **greater benefits** than the **sum of the contributions of individual participants**

Crowdsourcing's
godfather

Aristotle

""When people get together, they can collectively surpass as a group ... the quality of the best taken separately"





Crowdsourcing debates via the Synthetron platform

Compared to other crowdsourcing tools, the Synthetron platform offers several specificities combined in a unique way:

- the purpose of a Synthetron's crowdsourced debate is to automatically identify and prioritise the best-shared ideas or opinions of a group of people (from 12 to 1200 participants per session)
- The participants are immersed in a "virtual bubble" in which they exchange in **writing**, in a **collaborative, interactive, anonymous** and **real-time** way - to allow a true "**confrontation and cross-fertilisation**" of ideas.
- Participants **post** messages, **react** to messages from peers, and are invited to **systematically evaluate** messages from other members of the group. These evaluations are **automatically consolidated** via an **algorithm** by the software - the summary of the session is **available immediately** after its closure
- The sessions are **short** (45 'to 75'), **facilitated by a moderator** and targeted (structured on the basis of a **pre-established script**)



**We help engage
crowds
to get answers to your
important questions**

**Instantly achieve actionable
insights from
crowdsourcing dialogues**
(like a mass focus group with conclusion)

Moderated, anonymous, interactive,
scalable, engaging, conversations
online under guidance of a
moderator, instantly generating
participants short list of best ideas in
1 hour

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What we offer

A way to reach beyond surveys and interviews to engage and listen, picking up on important insights

Discover what employees, managers and stakeholders really **think, feel, observe and experience** about a specific topic: you culture, strategy, integration post merger..... Get to know the issues, causes but also what they would like to change or what they see as key success factors and solutions

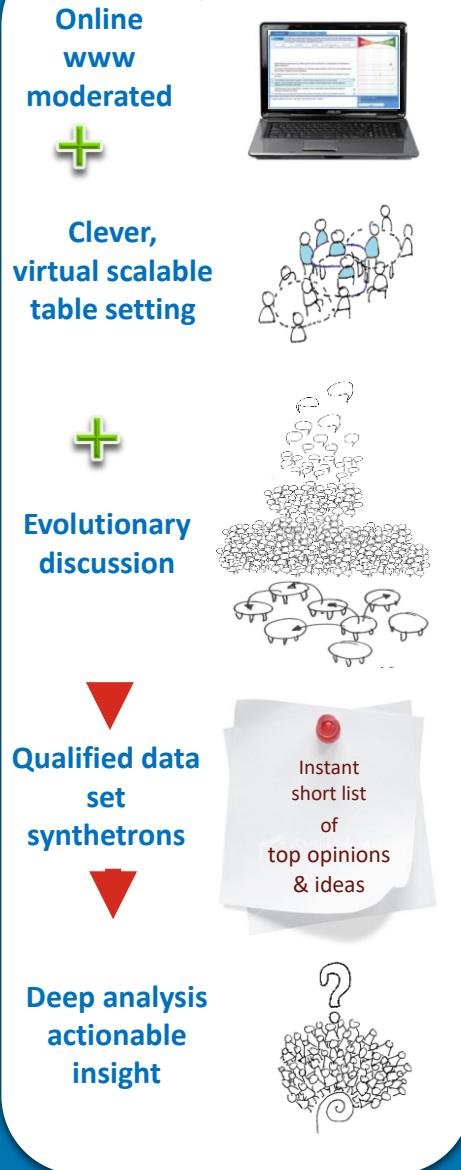
What we bring

We bring **10 years of experience** with a seasoned professional team working in close collaboration with you

Our unique crowdsourcing **tool** and our multilevel **analysis methods** enable you to reach much deeper into your organization

We can supply you the tool, train you or help you end to end

Evolutionary crowdsource dialogues



Synthetron dialogues are **one-hour**, online, written conversations attended by anywhere **from 10 to 1,500 people**, who participate on their PC, laptop or tablet from wherever they are in the world.

The **dialogues are interactive and anonymous**. This means employees can respond honestly, unhindered by their own positions and interpersonal relationships.

The process is very **efficient**, e.g., a group of 100 participants will typically share 1.000 to 1.500 ideas during a conversation that they describe as engaging and rewarding. collaboratively they identifies and ranks their top 100 ideas.

Synthetron dialogues are **tailored to your specific needs**: focus can vary from feedback, reflecting in a think tank, engaging and searching alignment during change, solving problems and/or co-creating solutions We manage the process closely from start to finish and we know how to design a good script. We moderate, you co-moderate, and together we adapt the script to the conversation as it happens.

When the conversation is finished you **receive an instant report** and all the data collected in Excel format. We then subject the data to a robust and quantitative **in-depth analysis** in order to translate the instant report into actionable insights for you.

In less than a month after we start you receive the **final report**, providing management with a view on the content, the change forces at work, the mind-set, the buzzwords and the benchmarks. **You can focus on the management summary** with the “Why it matters” action table, or you can drill down to all statements received.



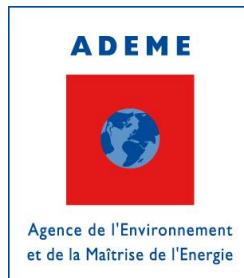
MINISTÈRE
DE L'ÉDUCATION NATIONALE,
DE L'ENSEIGNEMENT SUPÉRIEUR
ET DE LA RECHERCHE



CENTRE EDGAR MORIN



institut international de recherche
politique de civilisation



Agence de l'Environnement
et de la Maîtrise de l'Energie



Pacte Mondial des Lycéens pour le Climat

Examples of Deliverables

Alfredo Pena-Vega
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**COP21 – Espace Génération Climat – Le Bourget -
9 décembre 2015**

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2015

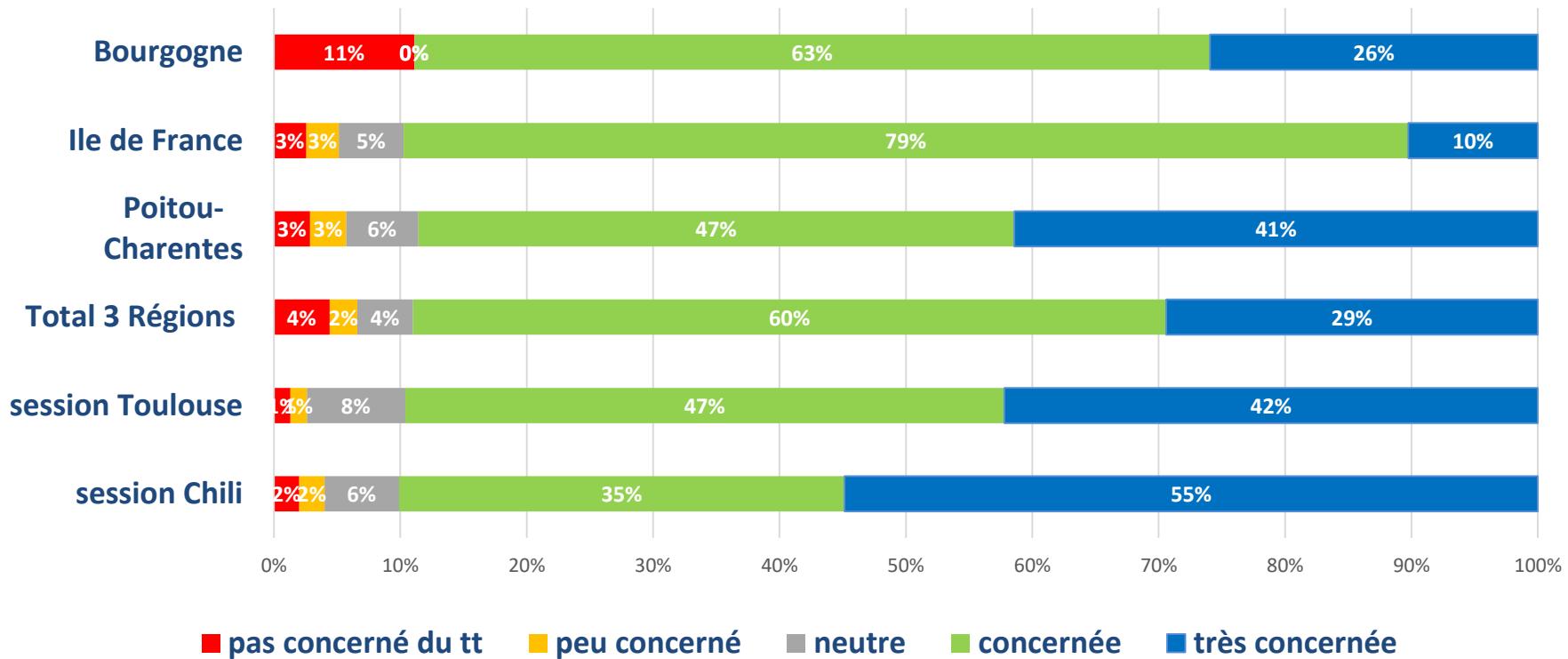
High-school students are particularly worried about climate change as it impacts first and foremost their generation, as well as those that will follow

« Comment considères-tu le changement climatique ? Est-ce important pour toi et ceux qui te sont proches ? Te sens-tu concerné(e) ? »



Compared to their Chilean peers, young people living in France seem on average less frequently "very concerned" by the impact of climate change ...

"Comment considères-tu le changement climatique? Est-ce important pour toi et ceux qui te sont proches? Te sens-tu concerné(e) ? "



... some of «concerned» messages posted by individual participants - and which enlisted a high level of support (votes)

“very concerned because global climate change has already had observable effects on the environment. Glaciers have shrunk, ice on rivers and lakes is breaking up earlier”

« Concernée car le changement climatique est phénomène qui va toucher l'ensemble de la planète pour de nombreuses générations »

« Je suis très concerné car c'est ma génération et celle de mes enfants qui vont souffrir des conséquences. Des tremblement de terres arrive son plus violent que jamais et arrive dans des région qui n'ont en pas eu avant. »

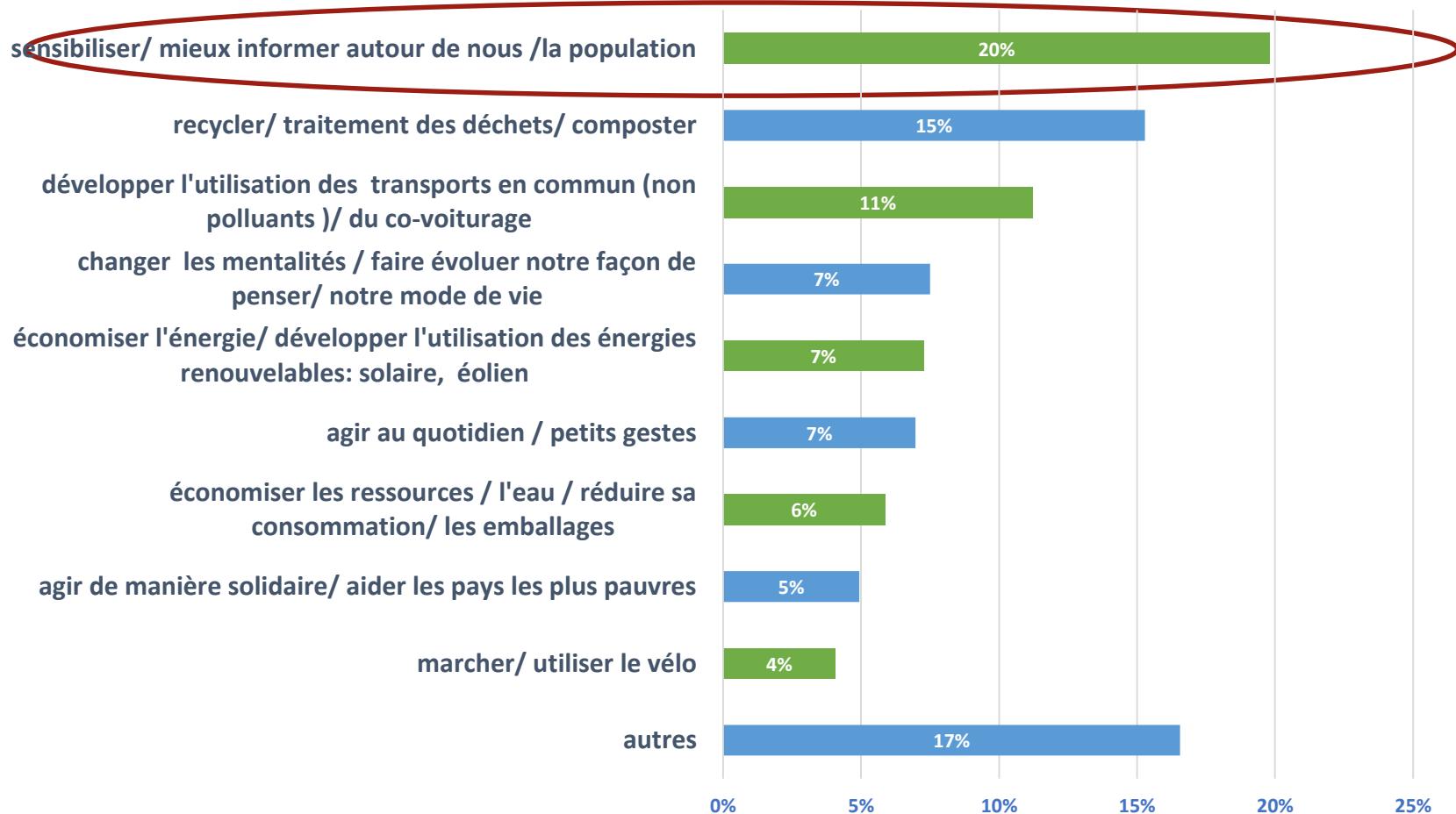
« Le changement climatique affecte la biodiversité. Ils représentent une des causes de la perte de biodiversité. Dans le même temps, modifie climatique va encore augmenter si la biodiversité et les écosystèmes ne sont pas efficacement protégés »



“very concerned: we must preserve the earth's resources for future generations”

« concerné car c'est pour le monde de demain que nous devons agir et trouver des solutions contre le réchauffement climatique et introduire les jeunes aux catastrophes écologiques liées au changement climatique »

**Importance relative des différentes thèmes d'action proposés
(Base: % poids total des votes)**



Examples of actions put forward by the students in the field of recycling and selected by the group (Toulouse debates with 12+ nationalities)

PQ prendre que des mesures industrielles ?
On pourrait agir au niveau gouvernemental avec par exemple des mesures plus passives telles des subventions aidant à l'épuration des rejets industriels,... E

je pense que faire des gestes simples comme trier les déchets ou prendre des déchets organiques pour faire du compost c'est genre de chose pour et inculquer cela dès le plus jeune âge. C'est des gestes que tous le monde peut faire pas cher et par la suite faire un peu plus, être plus conscient de ce qu'il arrive. Et aussi limiter la circulation au centre ville et favoriser les transports en commun les vélos etc... tout cela diminuera la pollution !

we should follow France's example : not throwing away food, but giving it away to charity or turning it into food for animals Elaborates on: avoid food waste by choosing the desired amount Elaborates on: yes, but we don't know how to recycle them Elaborates on: Water. Solar panels are a good idea because thereby are free energy

National: utiliser la règles des 3 R, c'est à dire Réduire, Réutiliser et Recycler les sachets plastiques.

Je pense que l'effet de serre est dû à la pollution excessive. Nous devons essayer de réduire le niveau de pollution dans notre pays. Si nous pouvions Je pense qu'on devrait réduire le nombre d'usines

Mise en place poubelle recyclage dans toutes les communes et lieux publics

ne pas les interdire forcément, mais au moins les taxer. Elaborates on: National: interdire les usines trop polluantes

we must begin to take into consideration that we should take care of our planet, by using environmental friendly products, recycling paper, glass and even plastic Elaborates on: As it affects us a lot, we will suffer from many diseases and we will not be capable of raising our children

PROPOSITION : Supprimer les emballages, pour regrouper les aliments et transformer les rayons des supermarchés en distributeur de nourriture pour que chacun puisse choisir sa quantité et qu'il n'y ait pas de gaspillage et de déchet d'emballage

Synthetron =

*10 years of
crowdsourcing
expertise*

in 15 languages

18 countries

*and across 5
continents*

